

**CUSTOMER CLAIM FORM**

Please complete the following form and send it to [claim@trendgroup-usa.com](mailto:claim@trendgroup-usa.com) or fax it to 305 593 6075

Customer name	<input type="text"/>	Item	<input type="text"/>
Order	<input type="text"/>	Invoice	<input type="text"/>

**KIND OF CLAIM** *To be completed by Trend USA internal staff*

- |   |  |
|---|--|
| <input type="checkbox"/> Material not as per order confirmation | <input type="checkbox"/> Pricing             |
| <input type="checkbox"/> Defective material                     | <input type="checkbox"/> Discount percentage |
| <input type="checkbox"/> Delayed delivery                       | <input type="checkbox"/> Other               |
| <input type="checkbox"/> Goods damaged during shipment          |  |

  


**RESULT OF CLAIM** *Check each box that applies*

<input type="checkbox"/> Discount to be applied	Authorized by	<input type="text"/>
<input type="checkbox"/> Credit note for _____	Authorized by	<input type="text"/>
<input type="checkbox"/> Replacement number	Authorized by	<input type="text"/>
<input type="checkbox"/> Goods to be returned	Authorized by	<input type="text"/>

**TO BE COMPLETED BY QUALITY CONTROL MANAGER**

QC Manager: If the product is not in good condition, please note problems below.

  


**TREND USA Ltd.**

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